



**I/3 Customer Council  
Meeting Minutes  
May 8, 2008 1:30 – 3:30 pm  
Hoover Building, Level B, Conference Rooms 2 & 3**

**Present:** Roger Stirler, Chair, Rich Jacobs, Mike Marshall, Charlie Smithson, Peggy Sullivan, Greg Wright

**Absent:** Penny Westfall, Joel Lunde

**DAS Staff:** Mollie Anderson, Jay Cleveland, Brenda Easley, John Gillispie, Steven Larson, Julie Marasco, Calvin McKelvogue, Lana Morrissey, Laura Riordan, Sharon Sperry

**Guests:** ~~

Roger Stirler, Chair, called the meeting to order at 1:32 pm.

Roger Stirler opened the floor for nominations to elect a new chair. Motion to nominate Roger Stirler by Rich Jacobs, seconded by Mike Marshall. The vote was cast and Roger Stirler was re-elected.

Minutes from the August 2007 and February 2008 meetings were reviewed. Motion by Greg Wright to approve as presented, Rich Jacobs seconded, motion passed unanimously.

**DAS Update:** Mollie Anderson gave an update of the Customer Council legislation. She stated that the responsibility to administer the Council is to be moved to DOM, but hasn't yet been signed by the Governor. The bill becomes effective on July 1, 2008. The bill is enrolled and should go to the Governor today. DAS anticipates that it will be signed. DOM hasn't yet decided the make-up of the council and is asking for input of who should be on the council.

Mollie also said that she understands that the Council will be discussing setting a rate today. She knows that the members don't like the way this is funded and would like to see it paid as a leadership fund. Legislature hasn't spoken to that, but she has asked for an appropriation equal to the rate of increase. She also stated that she understands they never thought I/3 would be so costly; however it is critical to the government.

**I/3 Update:** Sharon Sperry stated that they are in the middle of upgrade testing. They opened up to departments on Tuesday and they can test it through next week. The cycle is testing for a month or more with a full pay cycle, monthly testing, and other tests are scheduled for next week. Data Warehouse will stay the same with that upgrade completed later this fall.

Sharon also said that they are working on a Payroll/Human Resource RFP. The CGI contract has been in place since September 2001 and the decision was to rebid the product instead of trying to update the previous contract. They have been meeting with employees from state departments about their ideas of what is needed and have had a variety of issues brought up. The RFP is planned to be released this summer, so a budget request can be made this fall and a contract in place for July 2009.

**FY10 I/3 Budget Discussion:** Calvin McKelvogue referred to the handout and spoke of the topics that were listed on it. \$1.6 million increase in cost between FY09 and FY10 was stated. The partial cause was outside IT service, one main expense that has been paid out of project money in the past. 2010 has no expectation of asking for project money so the cost all comes back to the program. The second item is the CGI maintenance cost, which has increased \$500,000. We received discounted rate when we first purchased it, but they are in the process of raising it to regular rates over a three year period.

The two increases cause a significant overall increase. Clarification was given as to how the total was arrived at. Agencies will be billed \$2.5 million. There's a \$2 million appropriation on the governor's desk out of the RIIF fund. A large amount of the balance forward will be used up in FY09. An appropriation of \$4.5 million will be needed in FY10 for the allocation to make the departments whole.

In FY10, for the first time, departments are being asked to bear the full cost of running this system. Its accounting, budget, financial, and procurement systems.

In going through the different allocation methods in the handouts, it was agreed that Jay Cleveland would create a spreadsheet of the agencies that would and wouldn't benefit the most, and how they move their money through the system. This will be a handout at the next Customer Council meeting. It was also agreed that the three allocation proposals would be combined into one document for easier reading and understanding.

Mike Marshall requested more information to be provided on the two items of the very large price increase. It was agreed that information would be provided at the next meeting.

**Future Meeting & Adjournment:** It was decided that a conference call would be held on Monday, May 19, 2008, at 9:00 am in order to continue the discussion, with the hopes that a quorum would be present. It was stated that the agenda items for the June 12 meeting would be determined at that time. Rich Jacobs moved to adjourn and Greg Wright seconded. All agreed, and the meeting adjourned at 3:03 pm.

Respectfully submitted,

Julie Marasco

Approved: \_\_\_\_\_